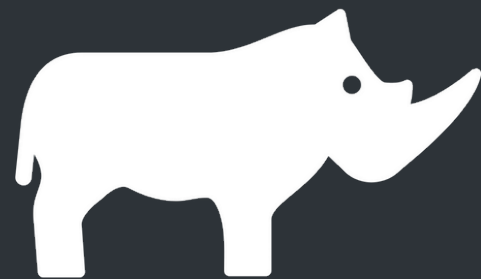


Are software  
upgrades  
really that  
scary?





# RhinoIT

Business Intelligence Solutions



**Carl Edwards**  
CEO & Founder

*"We spend a lot of time building charts, reports and dashboards for customers with out-of-date systems.*

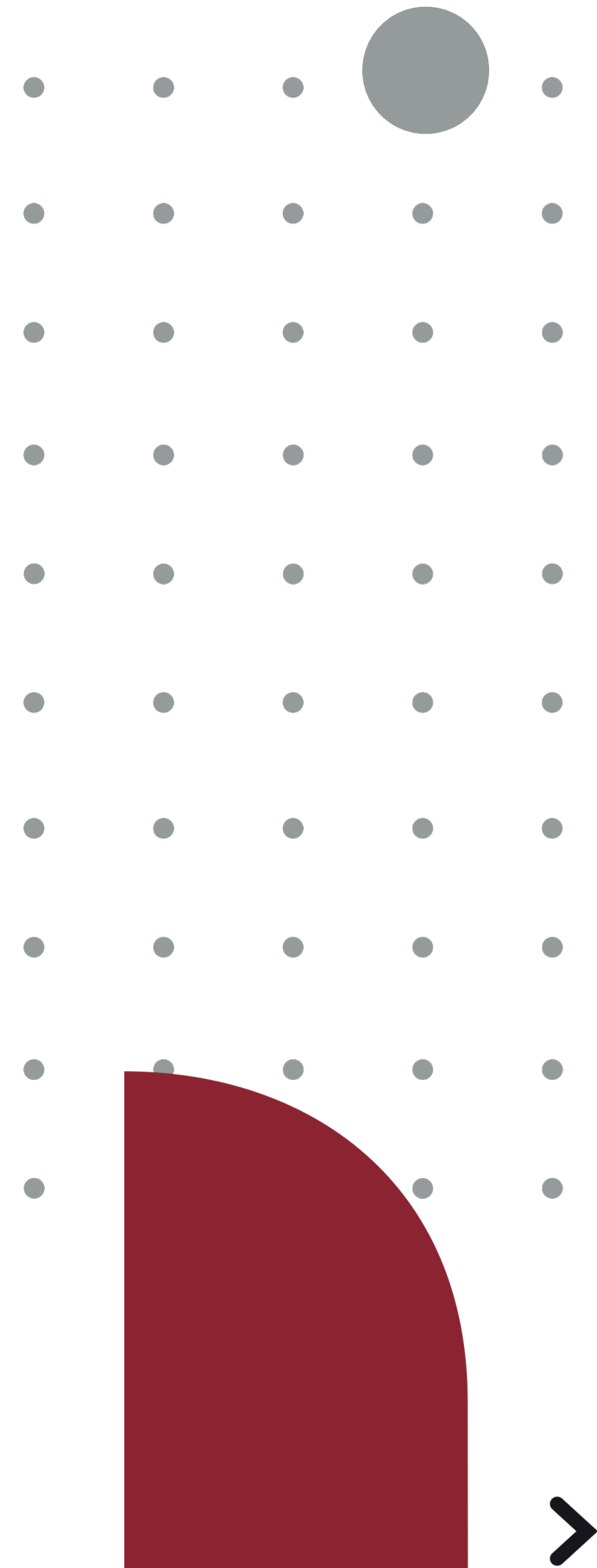
*While it's possible to find workarounds, eventually software customisation becomes severely restricted to the detriment of reporting."*



# Common Problems

We have several customers using legacy systems for collecting and storing data. They face many challenges, not least of which are:

- 1 illogical data locations** - determining where the data is held within the underlying 'legacy' database and tracking it down.
- 2 restrictions and change management** – the current system is unable to generate very specific reports. This requires software tweaks and work method adjustments.





Is it worth  
upgrading?





At time of installation, the system was being used within the bounds of what was believed to be possible and required - operationally.

Time moves on and requirements change. Perhaps an update has been considered but this is an integral system. Upgrades aren't always quick, may prove to be expensive and therefore need careful attention to get right.

A technical glitch may result in a system outage, disrupting business operations. There are many considerations.



# The Solution

Do the extra bit behind the scenes to make sure data systems and processes record information in the correct way to suit the business.

1

Don't wait until the system becomes unusable. Start planning upgrades in plenty of time.

2

Don't be scared to customise the system, not everything off-the-shelf will meet your exact requirements.

3

Update associated work processes and upskill employees to use systems correctly.

4

Remember, output is as important as input.



Quite simply...

...the new version could make **collating the right data** easier. Helping to **generate the right reports.**



IMAGE SOURCE: PIXABAY



Sometimes it's necessary  
to 'bite the bullet' and do  
the upgrade!

